

# Intelligent Team Augmentation

## Introduction

Getting the most out of intelligent technologies requires a team with the necessary mix of skills, knowledge and experience. It is also important that they follow robust processes, adopt best practice and are managed with the appropriate governance combined with encouragement to achieve the best outcomes for the organisation.

Building and maintaining a good mix of team members at the right time is a challenge. The size of team needed will vary through the lifecycle of projects and specialist skills may be needed at certain stages to accelerate progress, solve challenges or to fill gaps in the knowledge and experience of core members of the team. When building or expanding a team it's also rare to find the perfect recruit. It may be difficult for an existing team to fully understand and articulate what is needed and even when good candidates are brought in, they need educating on local ways of working and often on the specific technologies being used.

A team may set off with enthusiasm and the best intentions but the unexpected can happen, priorities can change, roadblocks can appear, often leading to objectives not being achieved. It's important to recognise and respond to these challenges early, by, for example, revisiting the vision, reviewing technology choices and application approaches, adjusting the team and revising stakeholder engagement.

## Combined Intelligence

Combined Intelligence's mission is to help organisations realise the full potential of intelligent technologies. We can not only help with the initial vision, but we can support organisations throughout the full programme lifecycle. This can range from supplying a complete specialist delivery team through to providing key capabilities to augment the organisations own team. Examples of this team augmentation approach include:

- **Team building** – Supporting the creation and ongoing evolution of the organisation's team by providing input into areas such as:
  - Team structure, roles and responsibilities
  - Job specifications, recruiter engagement, candidate interviews
  - Training, development and mentoring
  - Leadership, bridging key role resource gaps
- **Technology** – Technology guidance, assessment and selection
- **Specification** – Generation of opportunities, business cases, specifications
- **Process** – Agile process definitions and optimisation, best practice, implementation and operations
- **Reviews** – Opportunity, business case, analysis, designs, implementations, outcomes
- **Problem solving** – Investigation and resolution
- **Oversight** – Partner management, vision, strategy and programme oversight

## Approach

We take a collaboration and agile approach to every engagement. Typical engagement stages include:

- **Scope** – Meet and discuss needs, agree an initial scope, working model and target outcomes.
- **Implement** – Commence engagement following an agile approach, regularly achieving outcomes.
- **Flex** – At the end of each sprint, review achievements, optimise approach and agree scope of next sprint.

Our values of Trust, Honesty, Respect, Innovation, Value and Exploration (**THRIVE**) are reflected in everything we do. We combine intelligence to **THRIVE** together.