

Intelligent Skills and Knowledge

Introduction

With the increasing adoption of intelligent solutions across organisations, the demand for knowledgeable and skilled resources continues to grow. But resources with hands-on experience are in short supply and so companies are having to look at alternative methods to build the internal capabilities.

To apply intelligent technologies effectively requires people with the right skills and knowledge. Specialist capabilities are needed across the organisation ranging from the ability to identify opportunities and to set an organisational wide vision through to the ability to provide support and maintenance for a live solution. Bringing these new capabilities into an organisation can be achieved through external specialists, partner organisations, recruitment or upskilling existing resources.

Providing training is one way to upskill resources with the basic skills they need but true knowledge is gained by hands-on experience accompanied by knowledge transfer from others who have already successfully applied these skills.

Combined Intelligence

The Combined Intelligence team has extensive experience throughout the full intelligent technology lifecycle, from vision to realisation. Our skilled and knowledgeable team can be utilised as a trusted delivery partner (see Opportunity Realisation) or to provide specialist skills (see Team Augmentation) or to help the client enhance their own capabilities (or a mixture of all three!).

Enhancing a client's capability is achieved through a combination of:

- **Team review** – Working with the client team to review existing capability, agree an ideal team/programme structure and identify any gaps in resources, skills and experience.
- **Augmentation** – Providing resources to bridge gaps while aiding the process of upskilling and recruitment.
- **Training** – Training needs analysis, course identification and training provisioning.
- **Knowledge Transfer** – Targeted knowledge transfer sessions supported with ongoing mentoring.
- **Project and Implementation Reviews** – Performing health reviews of in-progress projects at both project management and technical levels. Identifying opportunities to optimise approach, process and technical implementation.
- **Troubleshooting** – Resolving project and technical problems. Helping to get projects back on track.
- **Evangelising** – Helping sell the programme benefits across the organisation. Includes educating up to C-level.
- **Insight** – Providing insight on industry adoption of intelligent technologies and best practice approaches and helping to apply them into your organisation.

Approach

The engagement will begin with initial sessions to understand the current situation and to identify where Combined Intelligence can best provide support and assistance to the client.

Combined Intelligence will then work in a collaborative and agile way to provide an optimal bespoke service. This may range from providing short, small scale targeted knowledge transfer sessions through to taking a lead on building a new Centre of Excellence.