Intelligent Process Automation

Welcome

To allow people to join we'll start at 2 minutes past the hour!

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Agenda

1. Welcome and Introductions 5m
2. IPA Review 10m
3. Panel Q&A 25m
4. Closing Comments 5m

Panel

Karri Lehtonen (Host)
Head of Business Development
Digital Workforce

Dr Steve Sheppard
CEO
Combined Intelligence

Karli Kalpala
Head of Service Development
Digital Workforce

Ollie Sulley
Co-Founder
Edge Tech

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Intelligent Process Automation

Review

1. Transformation, Innovation and Automation
2. What is IPA and why you need it?
3. How to start your IPA journey
4. What to automate
5. Common pitfalls to overcome
6. Going beyond initial success
7. What the future holds?

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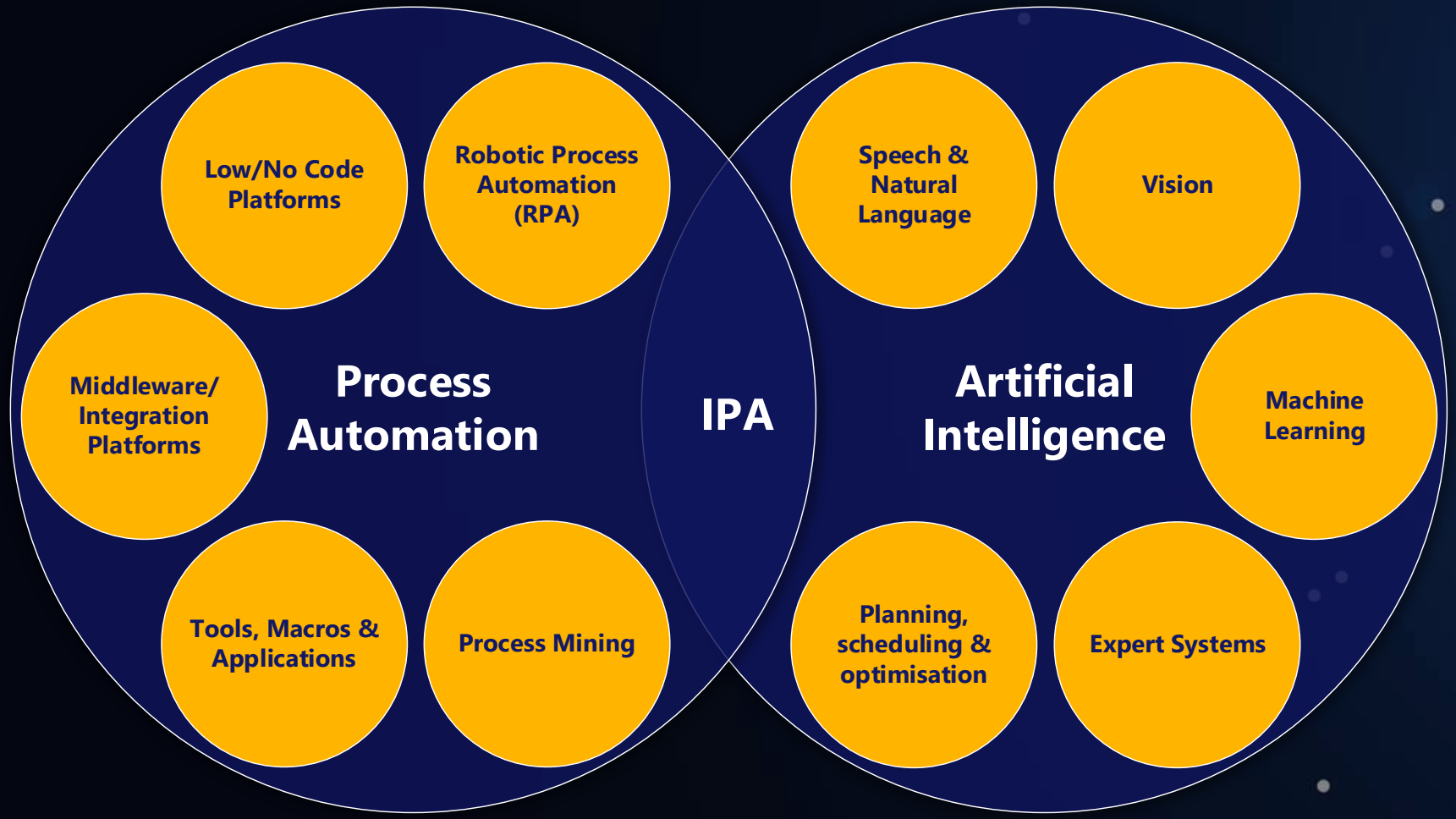
What is IPA?



IPA + Scale = Hyperautomation

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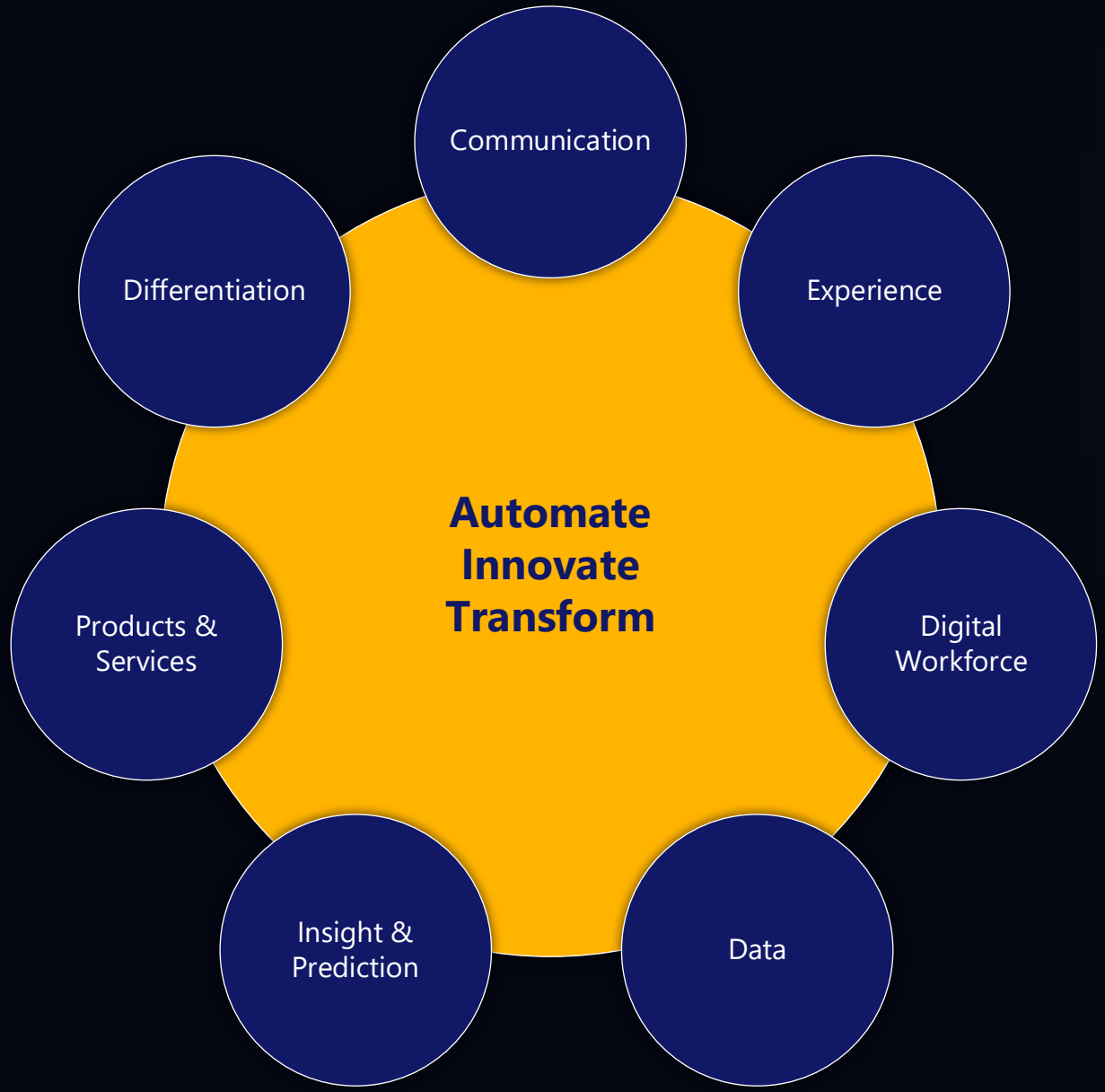

Why you need it?

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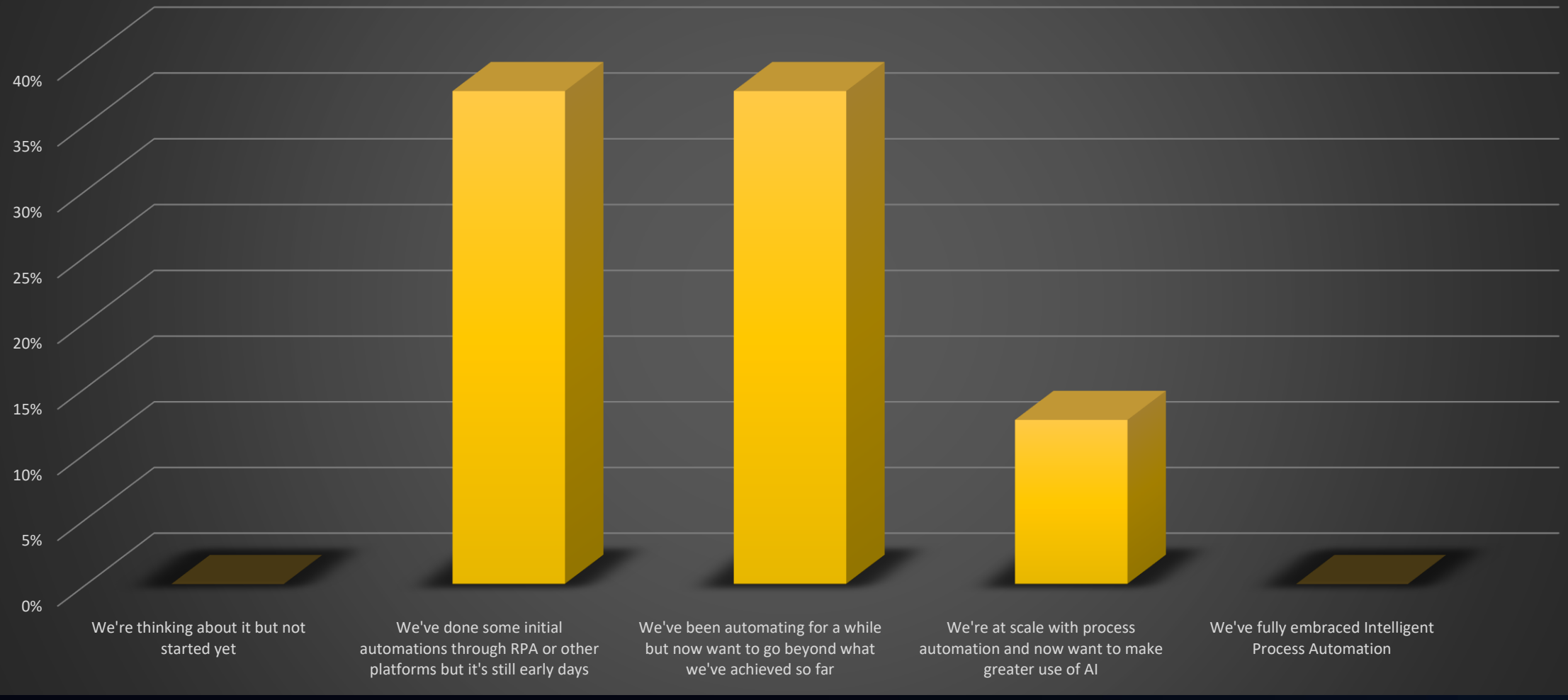
Where are you on your IPA journey?



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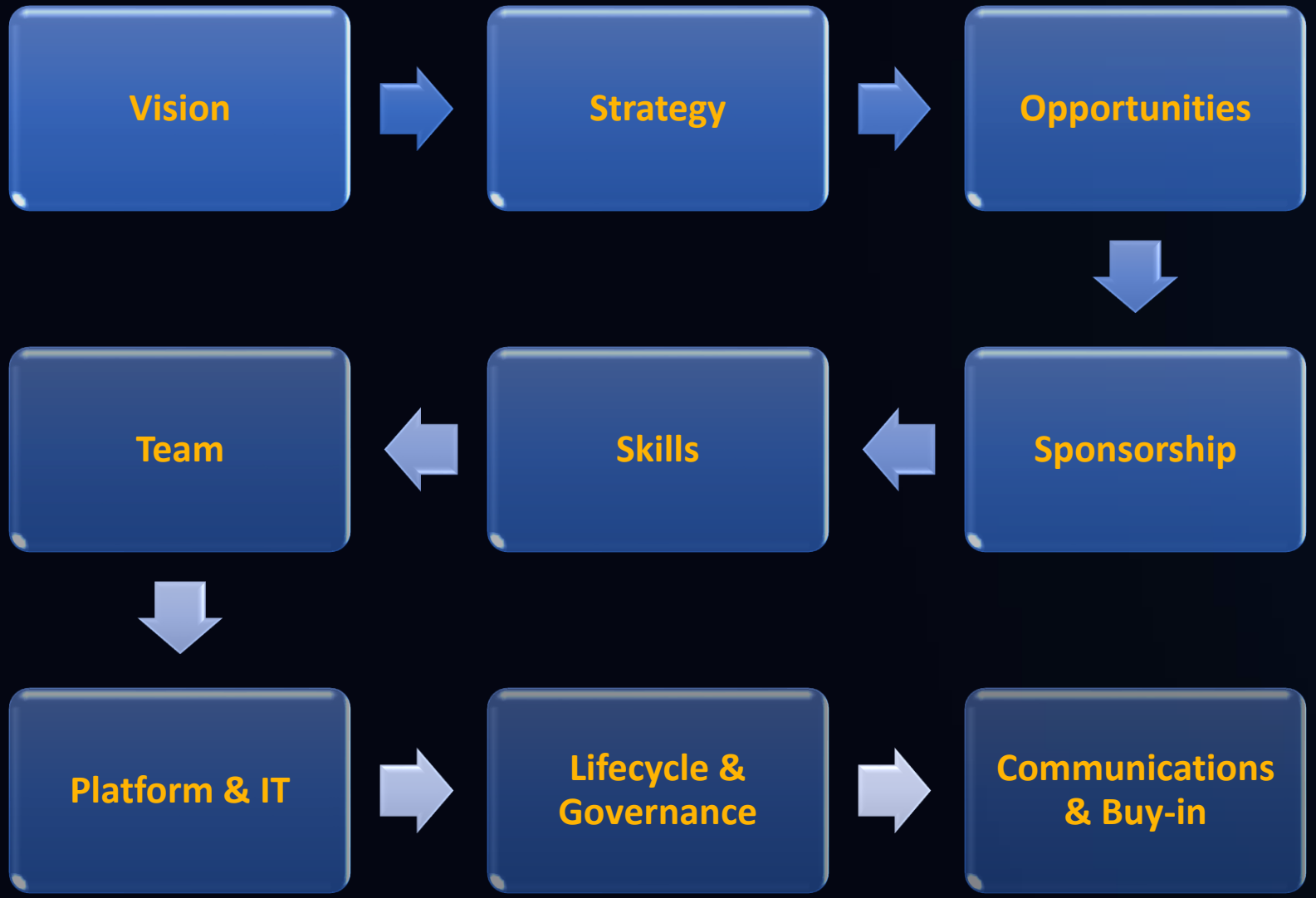

How to go about it

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Opportunities

Early

- Learning
- Expectation mgmt.
- Mindset
- Success
- Demonstrate value
- Lower risk

Middle

- Lessons learnt
- Pipeline
- Higher value
- Core
  - Business areas
  - Tasks / Processes

Mature

- End to end processes
- Complex
- Re-engineering
- Intelligent
- Transformational

Programme Maturity

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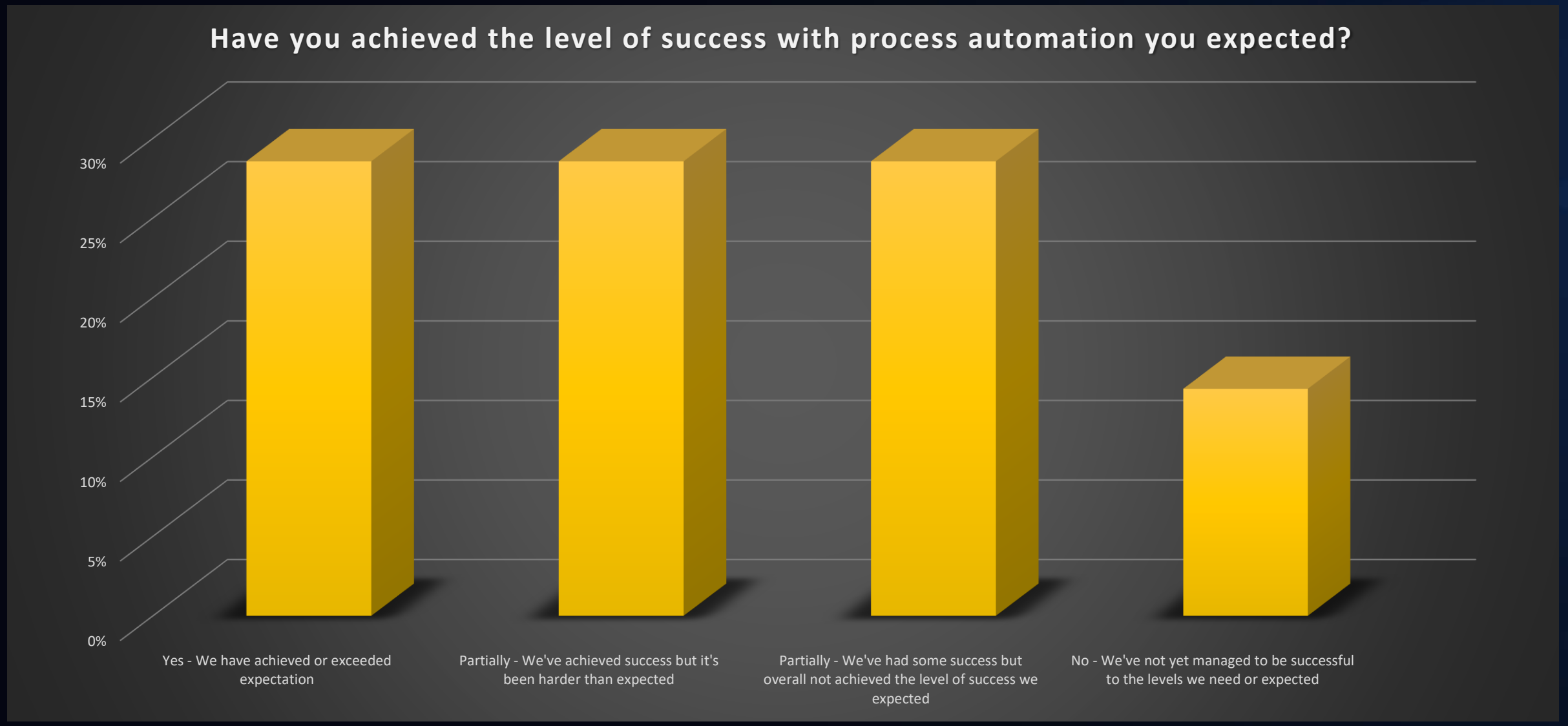

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Strategy

- Bigger Picture
- Objectives
- Sponsorship
- Lead

People

- Roles & responsibilities
- Skills & training
- Communication
- Team work

Challenges

Process

- Governance
- Opportunity assessment
- Delivery methodology
- Support & maintenance

Technology

- Platform
- IT
- Access
- Security & data retention

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The evolution of Digital Workforce is enabling your journey towards

AUTONOMOUS BUSINESS

TASK AUTOMATION

PROCESS AUTOMATION

AUTONOMOUS PROCESSES

DW 1.0
Task Executor
Task Supervisor

DW 2.0
Interpreter
Analyst
Communicator
Digital Assistant

DW 3.0
Decision Maker
Collaborator
Business Process Orchestrator

DW 4.0
Autonomous Business operations led by a Digital Business Manager

DW 5.0
Autonomous Business led by a Digital CEO

HUMAN IN THE LOOP

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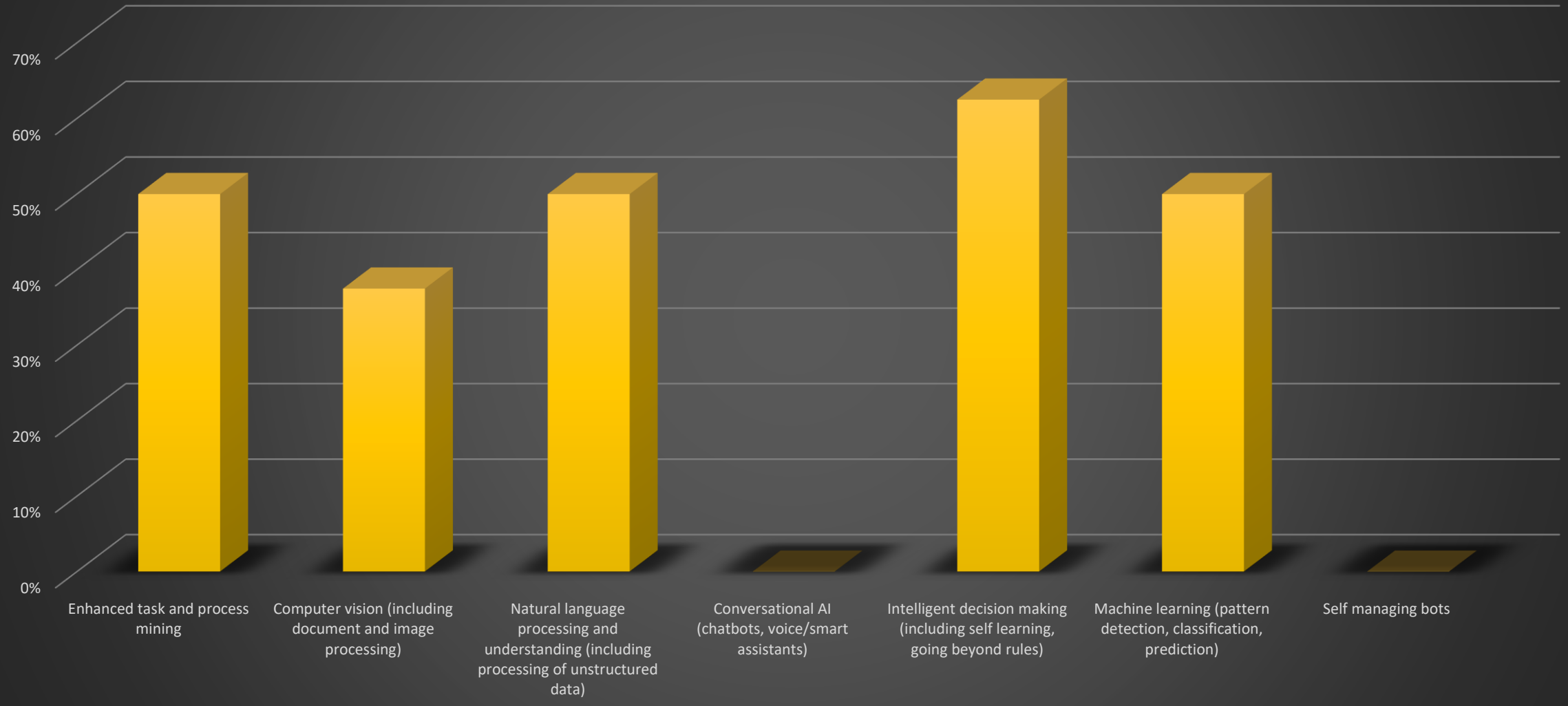
What aspects of 'intelligent' process automation interest you the most?



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Q&A

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Please use chat to raise questions. We'll select and answer as many as we can.

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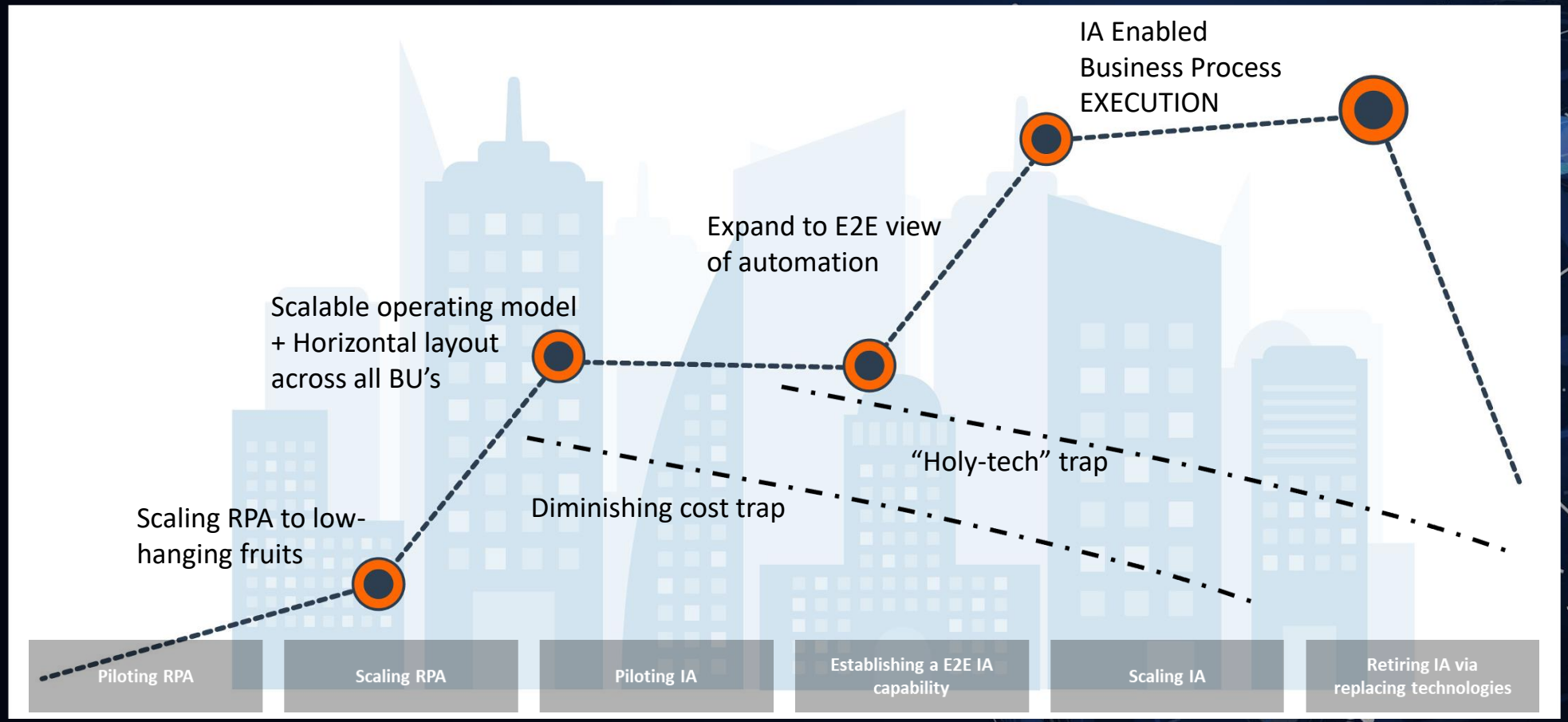

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Closing Comments

Free Workshop

Intelligent Process Automation in your organisation.

Insight, inspiration, innovation and problem solving.

How to realise it’s full potential. From vision to reality.

Other topics: Artificial Intelligence, Augmented Analytics, IoT, Smart Devices…

Email: steve@combined-intelligence.co.uk

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Free Hiring Audit

Our hiring audit will strip back your recruitment process, understand what your current process looks like, what your bottlenecks are, and how your candidates perceive you during the process.

Outcome: A roadmap of bespoke actions to help grow your IPA team without falling into common pitfalls

Book: https://calendly.com/oliversulley

Free Online Assessment

Assess your RPA capabilities with our free online survey tool that provides a snapshot of your current maturity level in creating an Enterprise level RPA capability and recommendations on how you can scale to the next level.

Link: https://s.surveyanyplace.com/onlinerpasurvey

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Thank you

Feedback / Questions / Comments to ipa@combined-intelligence.co.uk

We will share links to the slides and offers via email.